## DASH

# SINGER Quick Start Guide

# Know Your Singer







## Using the Dash App

#### Step 1

- Power on the Singer Chime Kit and download the Dash App from Google Play or the App Store.
- Open the Dash App, and register a new account.

#### Step 2

- On the device page of the app press the "+" icon to initiate QR code scanning.
- Scan the QR code on the back of the Singer. You can also manually enter the serial number on the following page.
- Press the reset button on the back of the device. You should see a blue spinning light on the front of the Singer that indicates the hotspot is active.
- Connect your mobile device to the Singer's hotspot. The Wi-Fi name will appear as Singer-device serial number.



#### Ochoose a password for your Singer



#### 6 Login to the local Wi-Fi network.



#### If the indicator light is solid blue the device is successfully connected.

If the indicator light is flashing blue, there is a connection error and you will need to repeat step 2 again.



#### Step 3

- In the Dash App select "Me > My Device > Device
  Name > Link Chime" or click the *b* icon in the device menu.
- Select New Link and the Dash app will display available Singer Chime Kits.
- 6 Select the Singer and press Save to add it.



#### Step 4

- In the Dash App select "Me > My Device > Device Name > Link Chime" or click the *icon* in the device menu.
- Select **Ring Setup** and the Dash app will display a list of 3 ringtone options available.
- Select a ringtone, and press Save.

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FAQ

#### Q: The Singer doesn't boot up?

Please confirm whether power voltage to the Singer is normal, and if the power wires are securely fastened.

#### • Q: The Singer is not online?

Please check the Singer indicator light. Refer the "Know your Singer" section for light statuses. If the problems persist, please reset the Singer and configure again.

#### ▶ Q: How to upgrade the firmware?

Go to 'My Device' under the 'Me' menu in the Dash app and click on the cloud upgrade menu option. If the Singer requires an upgrade, a red dot will appear next the the device.

#### ▶ Q: How to use wireless configuration mode?

Press the Pairing Button on the front of the Singer until the LED indicator light flashes green. The hotspot is now enabled.

#### ► Q: How to factory reset?

Reset the Singer by pressing the reset button on the rear panel of the Singer for 5 seconds. The blue indicator will remain on for 3 seconds and then turn off. The Singer will automatically reboot and restore to the factory settings.

## **Stafety Tips & Warnings**

The following description is the correct application method of the device. Please read the manual carefully before use in order to prevent damage. Strictly conform to the manual during application and installation.

### Caution

- Please don't place or install the device in an area exposed to direct sunlight or near heat-generating device(s).
- Please don't install the device in a highly humid area.
- Please keep the device away from liquids and/or direct water.
- Please install the device in a well-ventilated area.
- Use the device only within rated input and output power/voltage ranges.
- Please don't dismantle the device arbitrarily.
- Please transport, use, and store the device within stated humidity and temperature ranges.
- Please ensure the power circuitry is properly grounded.

#### Special Statement

- This document is for reference only. Refer to the actual product for more details
- The user shall undertake any losses resulting from a violation of guidance in this document
- The document may include technically inaccurate contents, inconsistencies with product functions, and operations or misprints.

### Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment and the warranty provided by the manufacturer.

#### Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. This equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

#### **Privacy Protection Notice**

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, email address, phone number, CPS, etc. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but are not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.