## 4-Input 4K HDBaseT Presentation Switcher with Matrix Outputs, USB 2.0, Multiview & Wireless Casting





**Quickstart Guide** 



WyreStorm recommends reading through this document in its entirety to become familiar with the product's features prior to starting the installation process.











## IMPORTANT! Installation Requirements

- Read through the Wiring and Connections section for important wiring guidelines before creating or choosing premade cables.
- While these products support CEC for the HDMI outputs, WyreStorm cannot guarantee compatibility with all forms of CEC communication.
- Visit the product pages to download the latest firmware, document version, additional documentation, and configuration tools.

#### In the Box

1x SW-640L-TX-W

1x 12V 9A Power Supply (US/UK/EU/AU)

2x Mounting Brackets

1x 2-pin Phoenix Connector (for PA Sensor)

1x 3-pin Phoenix Connector (for Relay)

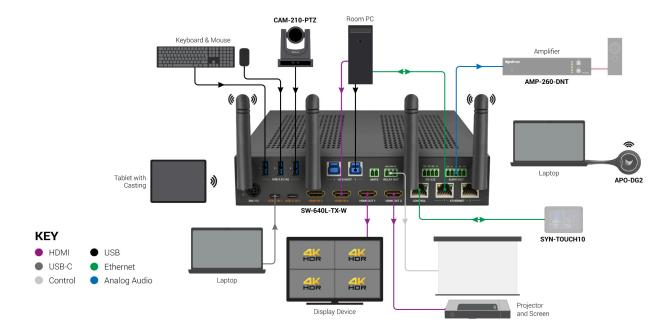
1x 4-pin Phoenix Connector (for RS-232)

1x 5-pin Phoenix Connector (for Audio Out)

4x Wi-Fi Antennas

1x Quickstart Guide (This Document)

## **Basic Wiring Diagram**



#### **Wiring and Connections**

WyreStorm recommends that all wiring for the installation is run and terminated prior to making connections to the switcher. Read through this section in its entirety before running or terminating any wires to ensure proper operation and to avoid damaging the equipment.



## IMPORTANT! Wiring Guidelines

- The use of patch panels, wall plates, cable transmitters, kinks in cables, and electrical or environmental interference will have an adverse effect on signal transmission which may limit performance. Steps should be taken to minimize or remove these factors completely during installation for best results.
- WyreStorm recommends using pre-terminated HDMI, USB and Ethernet cables due to the complexity of these connector types. Using preterminated cables will ensure that these connections are accurate and will not interfere with the performance of the product.
- This product contains a USB-C connection that can be used as an audio/ video input. When using this connection verify that the USB-C cable used supports audio/video functionality as not all USB-C cables support this

## **Audio Connections**

A 5-pin Phoenix connector is used for balanced stereo audio output.



| WyreStorm Connector |                     |       | 3rd Party Device    |
|---------------------|---------------------|-------|---------------------|
| Pin 1               | Left Positve (L+)   | > To> | Left Positive (L+)  |
| Pin 2               | Left Negative (L-)  | > To> | Left Negative (L-)  |
| Pin 3               | Ground (G)          | > To> | Ground (G)          |
| Pin 4               | Right Positive (R+) | > To> | Right Positive (R+) |
| Pin 5               | Right Negative (R-) | > To> | Right Negative (R-) |

## **Relay Connections**

The relays can be used to be trigger devices such as projector screens that are Normally Open (NO) or Normally Closed (NC).

| UUUU  | WyreStorm Connector |                      |       | 3rd Party Device     |
|-------|---------------------|----------------------|-------|----------------------|
| 1 2 3 | Pin 1               | NO (Normally Open)   | > To> | NO (Normally Open)   |
| 000   | Pin 2               | Common (Ground)      | > To> | Common (Ground)      |
|       | Pin 3               | NC (Normally Closed) | > To> | NC (Normally Closed) |

#### **Mute Connections**

Designed to be connected to button. Once these two pins are connected the audio will be muted on HDMI out and analog out.

#### **Communication Connections**

## RS-232 Wiring

The SW-640L-TX-W uses a 3-pin RS-232 with no hardware flow control. Most control systems and computers are DTE where pin 2 is RX, this can vary from device to device. Refer to the documentation for the connected device for pin functionally to ensure that the correct connections can be made.

#### 4-Pin Phoenix Terminal



| WyreStorm Connector |               |               | 3rd Party Device |
|---------------------|---------------|---------------|------------------|
| Pin 1               | 12V DC Out    | No Connection | Reserved         |
| Pin 2               | TX (Transmit) | > To>         | RX (Receive)     |
| Pin 3               | RX (Receive)  | > To>         | TX (Transmit)    |
| Pin 4               | G (Ground)    | > To>         | G (Ground)       |

#### **Setup and Configuration**

The SW-640L-TX-W is configured using RS-232 or IP commands for Output Resolution, and EDID. Follow these steps to properly configure the Switcher based

Note: The steps and information provided in this QSG are for basic operation of the Switcher out of the box. Refer to the SW-640L-TX-W API for full configuration

- 1. Assign a Static IP Address to ensure proper communication on an IP Network.
- 2. Set EDIDs to be used at each input of the device.

## **Communication Settings**

The SW-640L-TX-W contains a web UI that can be accessed by connecting to a network and entering the IP address. We recommend that the IP address is changed from default before accessing the web UI for the first time.

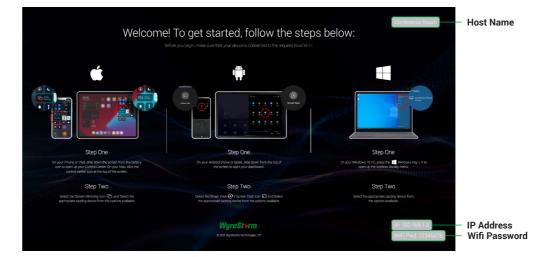
## RS-232 and IP Settings

| Baud Rate:          | 115200 |
|---------------------|--------|
| Data Bits:          | 8bits  |
| Parity:             | None   |
| Stop Bits:          | 1bit   |
| Flow Control:       | None   |
| Default IP Address: | DHCP   |
| Default IP Port:    | 24     |
|                     |        |

#### **Guide Screen**

The switcher uses a Guide Screen to convey the basic connection instructions for user access.

The Guide Screen can be personalized to allow custom connection instructions on the switcher's Web UI page.



# **Troubleshooting**

## No or Poor Quality Picture (snow or noisy image)

- Verify that the USB-C & HDMI inputs and HDMI output connections are not loose and are functioning property.
- Make sure you are using full featured USB Type-C cables made by WyreStorm or other reliable brands.
- · Verify that the output resolution of the source and display is supported by this switcher
- · Configure EDID Settings to a lower resolution.
- If transmitting 4K, verify that the HDMI & USB-C cables used are 4K rated.

#### No or Intermittent 3rd party Device Control

Verify that RS-232 cable is properly terminated. If you are using IP control make sure switcher and your control system are on the same IP range.

#### Relays Not Functioning

Verify polarity of the relay connections



## Troubleshooting Tips:

WyreStorm recommends using a cable tester or connecting the cable to other devices to verify functionality.



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The distance between user and products should be no less than 20cm.

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We declare that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Manufacturer: Shen Zhen Proitav Technology Co.,Ltd

Address: 301-401, Building 16, Hejing Industrial Park, No.87, Hexiu west Road, Heping Community, Fuhai street, Baoan District, Shenzhen, China

Accessory Manufacturer: ShenZhen Tianweixun Wireless Technology Co., Ltd Adapter: Antenna

Address of Manufacturer: 9/F, Building 1, Guole Science and Technology Park, No. 1 Lirong Road, Dalang Street, Longhua New District, Shenzhen

Accessory Manufacturer: Dongguan NB Power Electronic Limited Adapter: Power supply

Address of Manufacturer: No.365, South Dongkeng Road, Dongkeng Town, Dongguan City, 523443, P. R. China

The adapter shall be installed near the equipment and shall be easily accessible

Accessory Manufacturer: Shenzhen Ohonda Technoligy Co., LTD Adapter: Terminal block

Address of Manufacturer: Room 609, Block D, Hongtaifu Building, Zone No.34, Baoan District, Shenzhen

Operating temperature: 0°C to 45°C

Wi-Fi Operation Frequency: 2412MHz~2472MHz Maximum Power: 16.74dBm(E.I.R.P.)

# **Specifications**

| Audio and Video           |   |  |
|---------------------------|---|--|
| Inputs                    | 2x HDMI In: 19-pin Type A 2x USB-C Wireless Video from Airplay or Miracast Source             |  |
| Outputs                   | 2x HDMI Out: 19-pin Type A 1x Analog Audio Out (5-pin Phoenix Male Connector)                 |  |
| Output Video Encoding     | HDMI  |  |
| Audio Formats             | 2ch PCM   |  |
| Video Resolutions (Max)   | 3840x2160p @30Hz 8bit 4:4:4   |  |
| Supported Standards       | DCI   RGB   |  |
| Maximum Pixel Clock       | Maximum Pixel Clock 300MHz  |  |
| Communication and Control |   |  |
| HDMI                      | HDMI   HDCP 2.2   EDID  |  |
| USB                       | 3x USB 2.0 Type A device ports   5v 500mA per port 2x USB 2.0 Type B host ports (assignable)  |  |
| RS-232                    | 1x 4-pin Phoenix (API control)   Provides 12V Power   |  |
| LAN                       | 2x 8-pin RJ-45 for API Control (Telnet, TLS, HTTP/HTTPS for webUI)                            |  |
| Wireless                  | 4x Wi-Fi Antennas   IEEE 802.11 a/b/g/n/ac   Dual-band 2.4 & 5GHz   WEP, TKIP, AES, WPA, WPA2 |  |
| Power                     |   |  |
| Power Supply              | 20V   |  |
| Environmental             |   |  |
| Operating Temperature     | 0 to + 45°C (32 to + 113 °F), 10% to 90%, non-condensing                                      |  |
| Storage Temperature       | -20 to +70°C (-4 to + 158 °F), 10% to 90%, non-condensing                                     |  |
| Maximum BTU               | 82 BTU/hr   |  |
| Dimensions and Weight     |   |  |
| Rack Units/Wall Box       | <1U   |  |
| Height                    | 25mm/0.98in (Antennas Excluded)   180mm/7.08in (Antennas Included)                            |  |
| Width                     | 215mm/8.46in (Antennas Excluded)   215mm/8.46in (Antennas Included)                           |  |
| Depth                     | 140.2mm/5.51in (Antennas Excluded)   180mm/7.08in (Antennas Included)                         |  |
| Regulatory                |   |  |
| Safety and Emission       | CE FCC RoHS RCM EAC UKCA  |  |

Note: WyreStorm reserves the right to change product specification, appearance or dimensions of this product at any time without prior notice.

# **Warranty Information**

WyreStorm Technologies ProAV Corporation warrants that its products to be free from defects in material and workmanship under normal use for a period of five (5) years from the date of purchase. Refer to the Product Warranty page on wyrestorm.com for more details on our limited product warranty.

